

PURPOSE 2. Ensuring compliance and risk management at Crédit Agricole SA



Sub-purpose	Legal basis for processing	Duration data retention	Recipients of data (by category - to refer to the inventory)	Data obtained from third parties (by category - to refer to the inventory)	Additional information
2.1 Claims and claims management	<p>The legal basis is compliance with one or more legal or regulatory obligations as well as the legitimate interest.</p> <p>Its interest is to secure the complaint handling process by the Group's institutions</p>	Five (5) years from the request of the data subject	<p>Partners and service providers within the Crédit Agricole Group</p> <p>Regulatory and supervisory bodies</p>	<p>Supervisory and regulatory bodies</p> <p>Data relating to the content of the request or complaint</p>	You can object to processing based on Crédit Agricole SA's legitimate interest for reasons relating to your particular situation (see section "What are your rights?")
2.2 Physical security of property and persons	<p>The legal basis for the processing is the legitimate interest.</p> <p>Its interest is to ensure the safety of employees, visitors, as well as its property</p>	<p>One (1) month from video surveillance capture.</p> <p>Three (3) months from the use of the badge.</p>	<p>Partners and service providers within the Crédit Agricole Group present on the Evergreen, Sqypark and Greenfield sites</p> <p>Partners and service providers outside the Crédit Agricole Group</p>		You can object to processing based on Crédit Agricole SA's legitimate interest for reasons relating to your particular situation (see section "What are your rights?")
2.3 Managing and preventing conflicts of interest and market abuse	The legal basis is compliance with one or more legal or regulatory obligations	Twelve (12) years from last operation	<p>Partners and service providers within the Crédit Agricole Group</p> <p>Authorised third parties and public institutions (Example: Autorité des Marchés Financiers and Tracfin)</p>	<p>Partners and service providers within the Crédit Agricole Group</p> <p>These data fall into the following categories:</p> <ul style="list-style-type: none"> • Identification, marital status, etc. • Economic and financial information 	

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2.4 Crédit Agricole SA's permanent and periodic controls (Control the operational risks of non-compliance of the various processes and the significant risks identified in Crédit Agricole SA's activities; ensure the traceability of these controls in accordance with regulatory obligations)	The legal basis is compliance with one or more legal or regulatory obligations	Ten (10) years from the date of the inspection	Partners and service providers within the Crédit Agricole Group Authorised third parties and public institutions (Example: ECB, ACPR, ...)		
2.5 Management of operational risks (IT, legal risks, improper execution of an operation, etc.)	The legal basis for the processing is the legitimate interest. Its interest is to ensure the security of operations	1 (1) years* from the detection of the risk. * Subject to the application of longer legal retention, limitation or foreclosure periods (e.g. in the event of legal proceedings)	Partners and service providers outside Crédit Agricole Group		You can object to processing based on Crédit Agricole SA's legitimate interest for reasons relating to your particular situation (see section "What are your rights?")