



PRESS
RELEASE

Montrouge, October 21, 2005

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The award was won first and foremost for the quality of contacts with the company, as rated by "mystery shareholders" who test the effectiveness of various communication media such as freephone number, mail and e-mail. The award also acknowledged the company's excellent overall communications system developed as part of its Shareholders' Club, which offers individual shareholders dedicated tools and documents, as well as a rich programme of meetings on a broad variety of themes held in cities across France.

Crédit Agricole S.A., which has been listed for almost four years now, ranks second among CAC40 companies for the number of individual shareholders, with 1.7 million. Since its initial public offering, Crédit Agricole S.A. has striven to establish a close and trusting relationship with its individual shareholders.